

How to: Use your Netbank

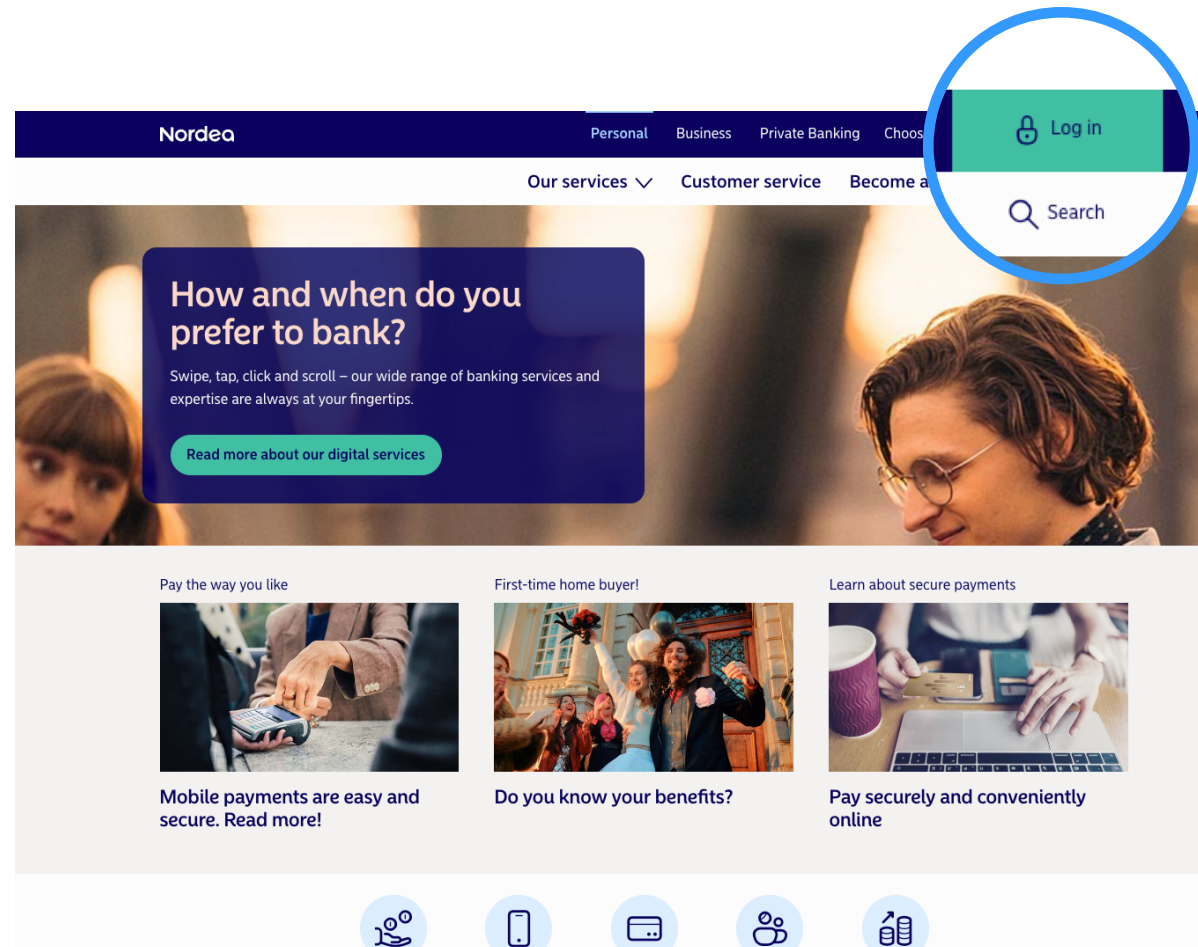
In this guide, you will get a basic introduction to Nordea Netbank such as logging in, paying bills and more.



How to log on to the Netbank

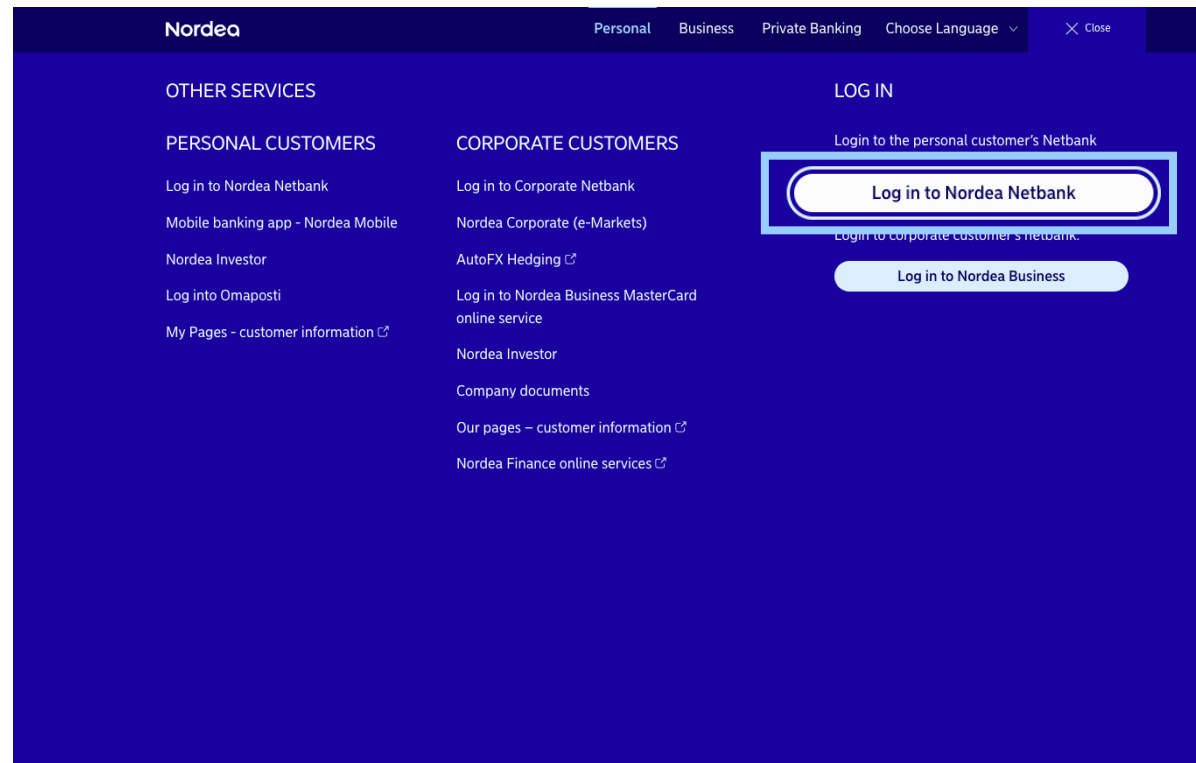
Step 1

Open your internet browser and go to www.nordea.fi. Select “log in” from the Menu bar.



Step 2

Choose "Login to personal customer's Netbank".



Step 3

You are now on the Netbank login page.

Select "Log in".

nordea.fi/netbankchange and [Netbank offers you versatile services | Nordea](#)'. At the bottom of the sidebar, there are three links: '[Read the instructions of data security](#)', '[Handlino of personal data and cookies](#)', and '[Read more about cookies](#)'. At the very bottom of the sidebar, there is a line of text: 'Nordea Customer support: 0200 70000 (local network rate/mobile charge), from abroad +358 200 70000'."/>

Suomi Svenska English

Welcome to Nordea
Netbank

Log in

Explore the new Netbank and
enjoy all its features!

It's easy to log in to the new Nordea Netbank using the Nordea ID app, Nordea ID device or Cod calculator. For support in using Netbank, log in then click Help -> Write to us. You can give us feedback on your experience directly in Netbank.

Read more [nordea.fi/netbankchange](#) and [Netbank offers you versatile services | Nordea](#)

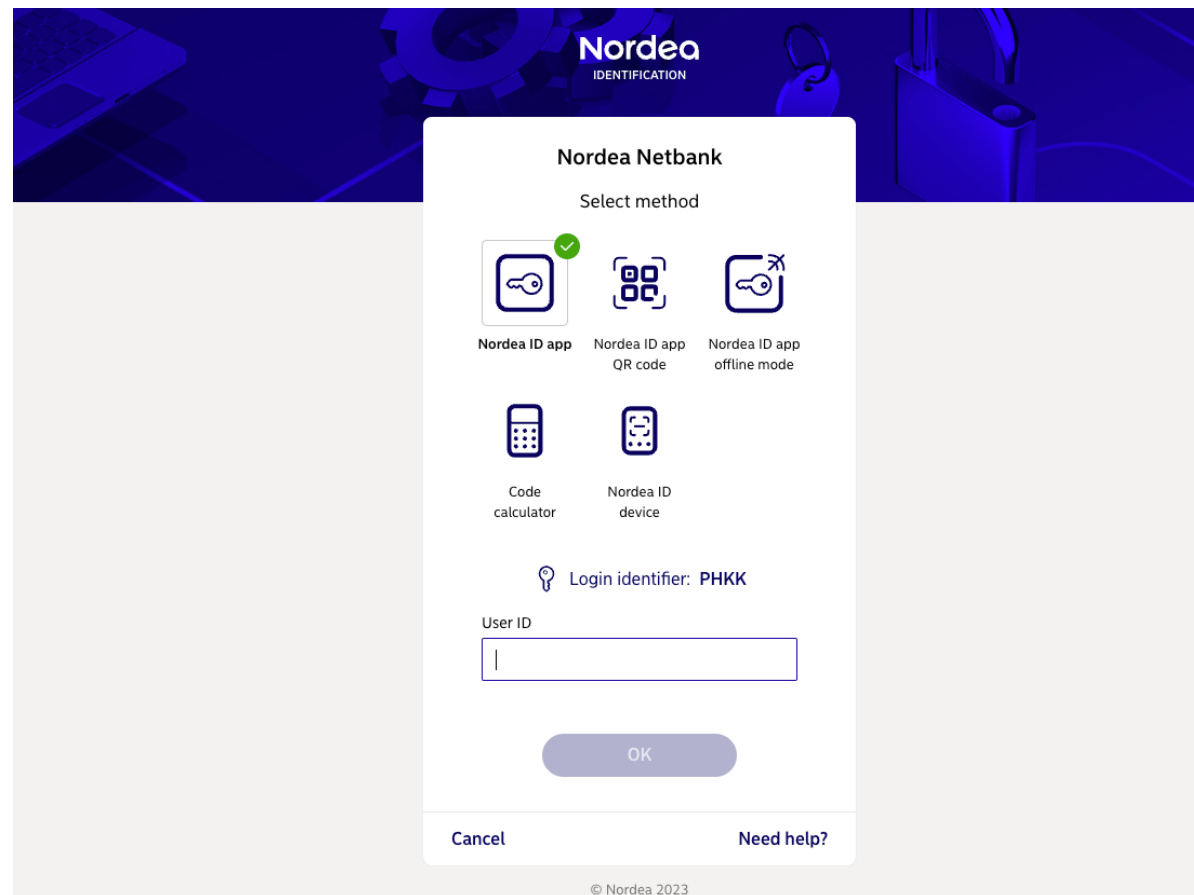
[Read the instructions of data security](#)
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Nordea Customer support: 0200 70000 (local network rate/mobile charge), from abroad +358 200 70000

Step 4

Select the method of logging in:

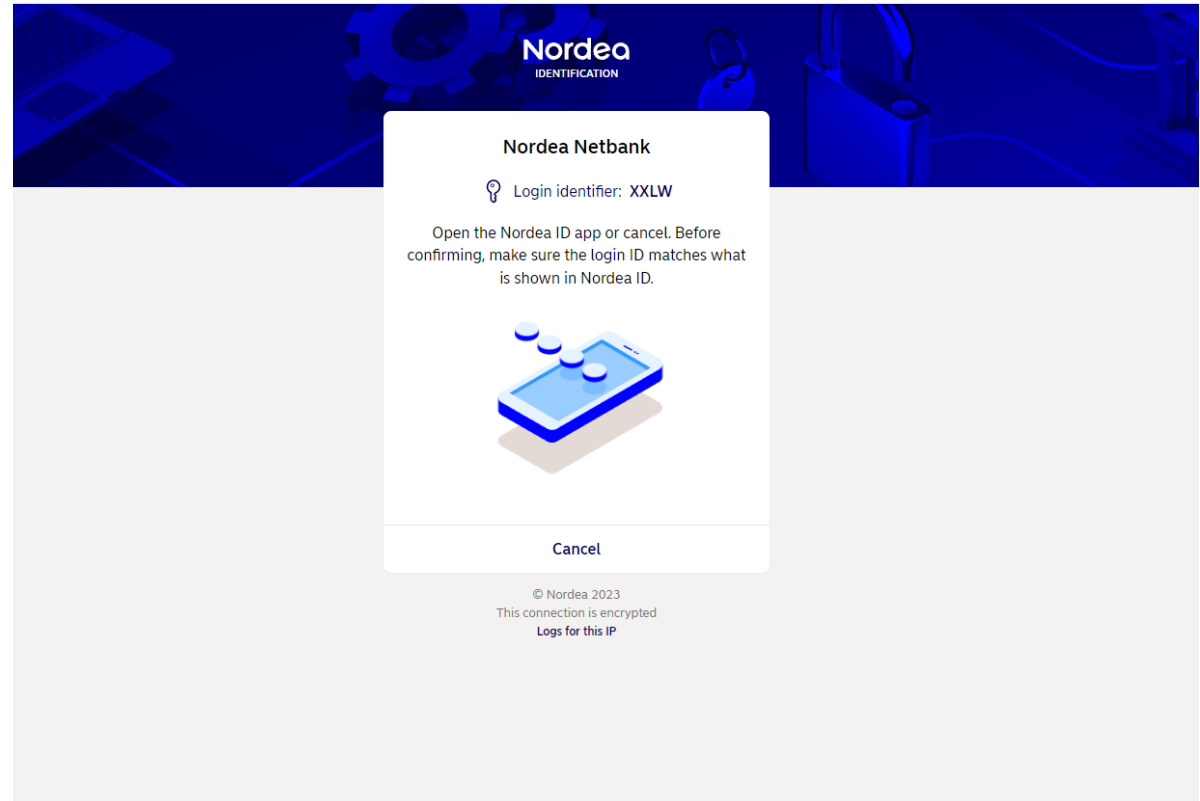
- Use your Nordea ID application
- Code calculator



Step 5

If you choose Nordea ID, enter your user ID and then follow the on screen instructions.

Once you have completed the identification process, you will be logged in to the Netbank.



Pay a bill through the Netbank

Step 1

Once logged in to the Net-bank, select "Payments" from the menu and then "New payment".

The screenshot shows the Nordea Net-bank interface. The user is logged in as 'ASIAKAS ANTTI'. The 'Payments' menu is open, showing options like 'New payment', 'Currency payment', 'Own transfer', 'Outgoing payments', and 'Recipients'. The 'New payment' option is selected. Below the menu, there is a table of accounts with columns for Name, Account number, and Available balance. The table lists several accounts, including 'SEPA Direct Debit', 'Disposal account', and 'PerkAccount'. To the right of the table, there are 'Quick actions' (New payment, Own transfer, Currency payment, Search) and 'Payment status' (You do not have any payments). Below the table, there is a 'Cards' section with a table of cards, including 'Nordea Gold' and several 'Nordea Debit' cards.

Name	Account number	Available balance
SEPA Direct Debit	04 1660 3500 0196 51	8 871,27 EUR
Disposal account	FI11 1909 3500 0012 13	14,00 EUR
Savings accounts		
PerkAccount	FI65 1457 3215 9684 62	4 036,57 EUR

Name	Status	Card number
Nordea Gold	Active	5225 **** * 5385
Nordea Debit	New	4920 **** * 9749
Nordea Debit	New	4920 **** * 9780
Nordea Debit	New	4920 **** * 9921
Nordea Debit	New	4920 **** * 0135

Step 2

Specify the account you wish to pay from.

Proceed to fill out the payment details.

The screenshot shows the Nordea 'New payment' interface. At the top, the Nordea logo is on the left, and navigation links for Overview, Payments, Finances, Services, Savings and Investments, and Help are on the right. Below the navigation, the breadcrumb 'Payments > New payment' is visible. The main heading is 'New payment'. The form is divided into several sections:

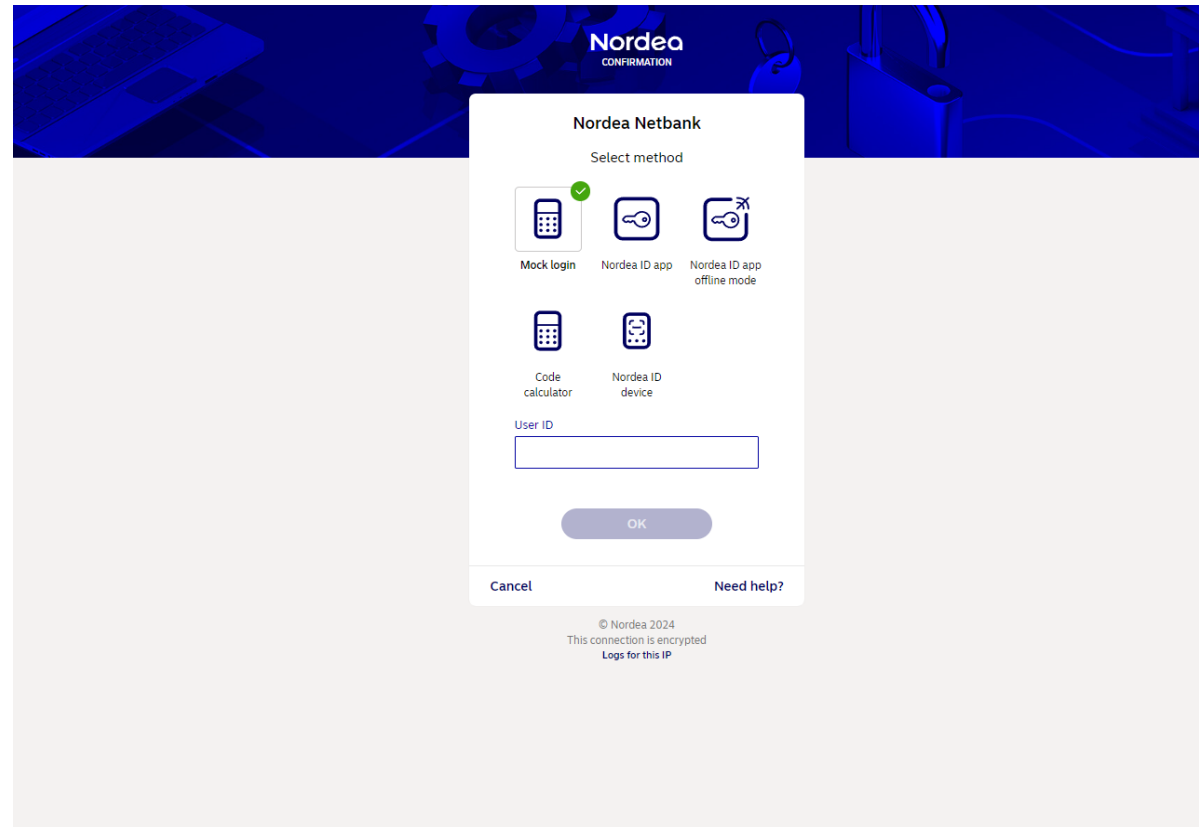
- From account:** A dropdown menu showing 'KÄYTTÖTILI - FI04 1660 3500 0196 51 (8 871,27 EUR)'.
- Pay with barcode:** A dropdown menu.
- To account:** A dropdown menu labeled 'optional' with the text 'Select recipient'.
- Account number:** A text input field containing 'FI941023500000208'.
- Name:** A text input field containing 'User'.
- Amount:** A text input field containing '500,00' and a currency selector set to 'EUR'.
- Execution date:** A date picker showing '09.01.2024' with a calendar icon. Below it, the format 'DD.MM.YYYY' is indicated.
- Reference and Message:** A light blue informational box states: 'Please enter Reference or Message number in the following fields.' Below this are two text input fields: 'Reference' (optional) and 'Message' (containing 'Demo').
- Options:** Two checkboxes: 'Save as recurring payment series' and 'Save recipient'.
- Buttons:** 'Save and confirm later' and 'Confirm'.

Step 3

Select "Confirm".

You will then be taken to the authentication page.

Once the authentication has been completed, your payment will be created.

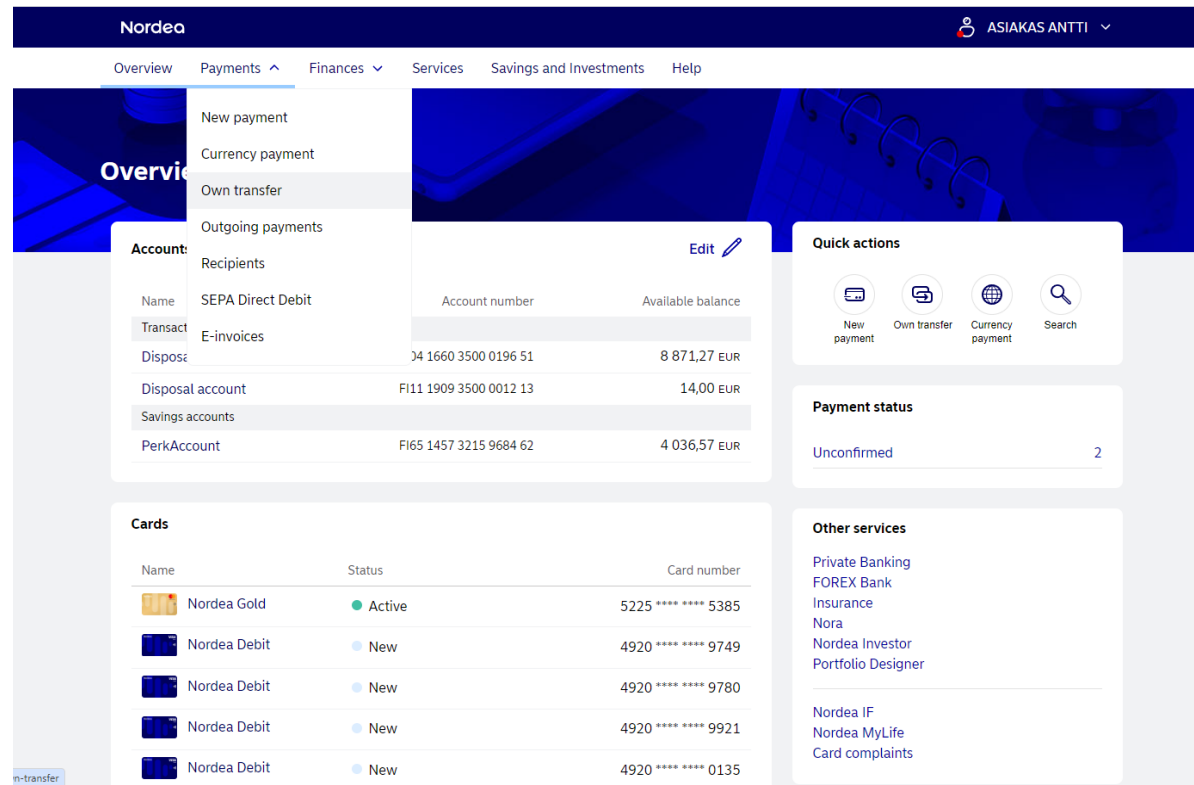


**Create a transfer between your
accounts**

Step 1

Login to the Netbank.

Select "Payments" from the menu bar and then "Own transfer".



Step 2

Choose the from and to account.

Input the amount and execution date. You can also add text to label your transfer.

Nordea

ASIAKAS ANTTI

Overview Payments Finances Services Savings and Investments Help

Payments > Own transfer

Own transfer

From account
KÄYTTÖTILI - FI04 1660 3500 0196 51 (8 871,27 EUR)

To account
PerkAccount - FI65 1457 3215 9684 62 (4 036,57 EUR)

Amount: 500,00 EUR Execution date: 09.01.2024
DD.MM.YYYY

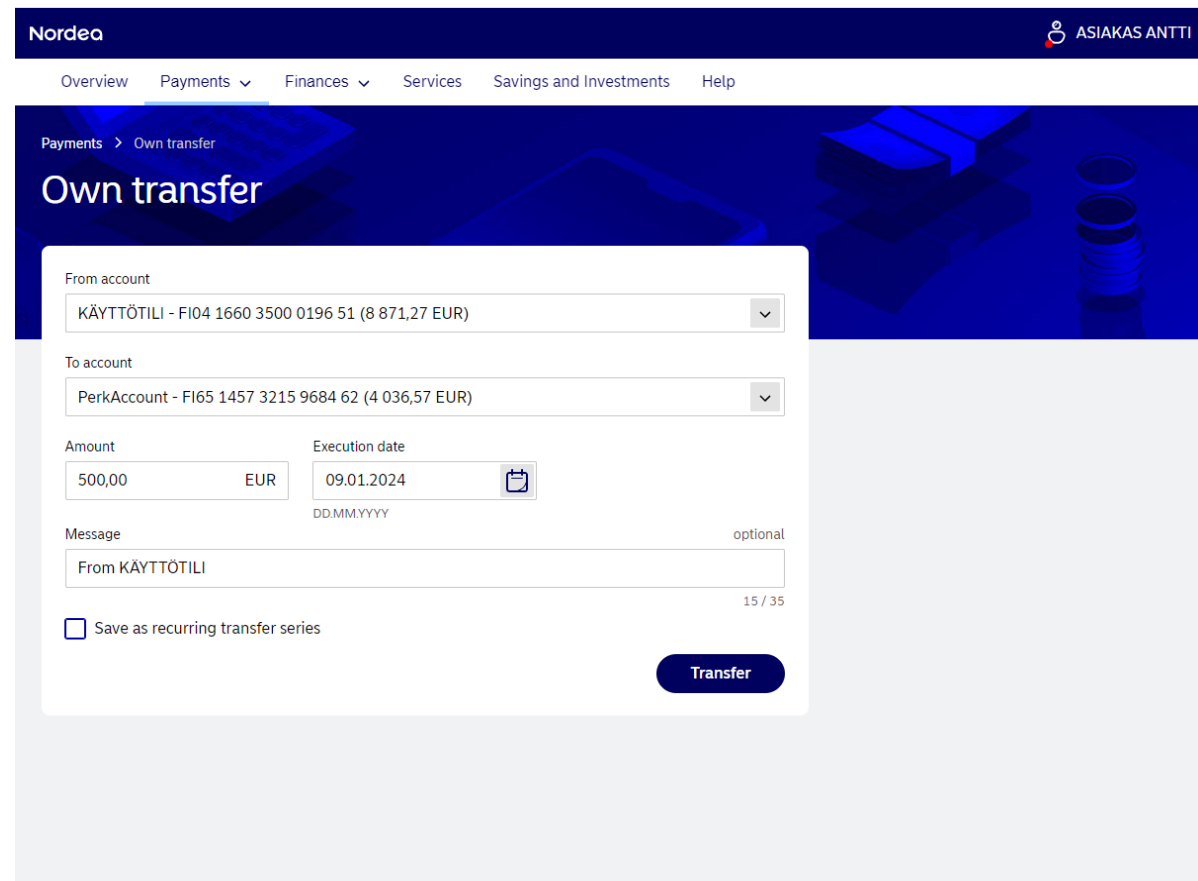
Message: From KÄYTTÖTILI optional 15 / 35

Save as recurring transfer series

Transfer

Step 3

Select "Transfer" to create the payment between your accounts.



The screenshot shows the Nordea online banking interface for creating an 'Own transfer'. The page has a dark blue header with the Nordea logo and the user's name 'ASIAKAS ANTTI'. A navigation menu includes 'Overview', 'Payments', 'Finances', 'Services', 'Savings and Investments', and 'Help'. The main content area is titled 'Own transfer' and contains a form with the following fields:

- From account:** A dropdown menu showing 'KÄYTTÖTILI - FI04 1660 3500 0196 51 (8 871,27 EUR)'.
- To account:** A dropdown menu showing 'PerkAccount - FI65 1457 3215 9684 62 (4 036,57 EUR)'.
- Amount:** A text input field containing '500,00' and a currency dropdown set to 'EUR'.
- Execution date:** A date picker field showing '09.01.2024' with a calendar icon and the format 'DD.MM.YYYY' below it.
- Message:** A text input field containing 'From KÄYTTÖTILI' and a character count '15 / 35'. The word 'optional' is positioned to the right of the field.
- Save as recurring transfer series:** A checkbox that is currently unchecked.
- Transfer:** A dark blue button with white text.

Order an e-invoice

Step 1

Login to the Netbank

Select "Payments" from the menu bar and then "E-invoices".

The screenshot displays the Nordea Netbank interface. At the top, the 'Nordea' logo is on the left, and the user's name 'ASIAKAS ANTTI' is on the right. Below the logo, a navigation menu includes 'Overview', 'Payments', 'Finances', 'Services', 'Savings and Investments', and 'Help'. The 'Payments' menu is open, showing options: 'New payment', 'Currency payment', 'Own transfer', 'Outgoing payments', and 'Recipients'. The 'Recipients' option is selected, leading to a table of accounts. The table has columns for 'Name', 'Account number', and 'Available balance'. The first row is highlighted, showing 'SEPA Direct debit' with account number '04 1660 3500 0196 51' and a balance of '8 871,27 EUR'. Below this, there are sections for 'Savings accounts' (PerkAccount) and 'Cards'.

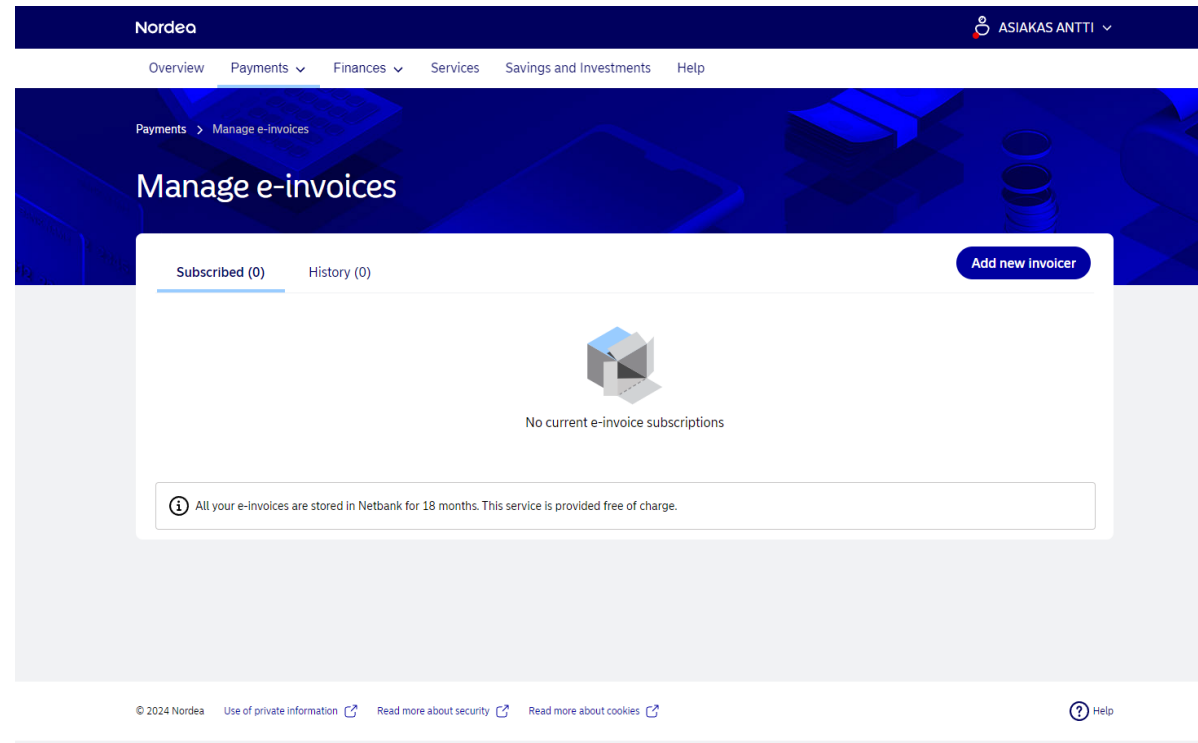
Name	Account number	Available balance
SEPA Direct debit	04 1660 3500 0196 51	8 871,27 EUR
Savings accounts		
PerkAccount	FI65 1457 3215 9684 62	4 036,57 EUR

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Nordea Gold	Active	5225 **** * 5385
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Nordea Debit	New	4920 **** * 9780
Nordea Debit	New	4920 **** * 9921
Nordea Debit	New	4920 **** * 0135

Other services: Private Banking, FOREX Bank, Insurance, Nora, Nordea Investor, Portfolio Designer, Nordea IF, Nordea MyLife, Card complaints.

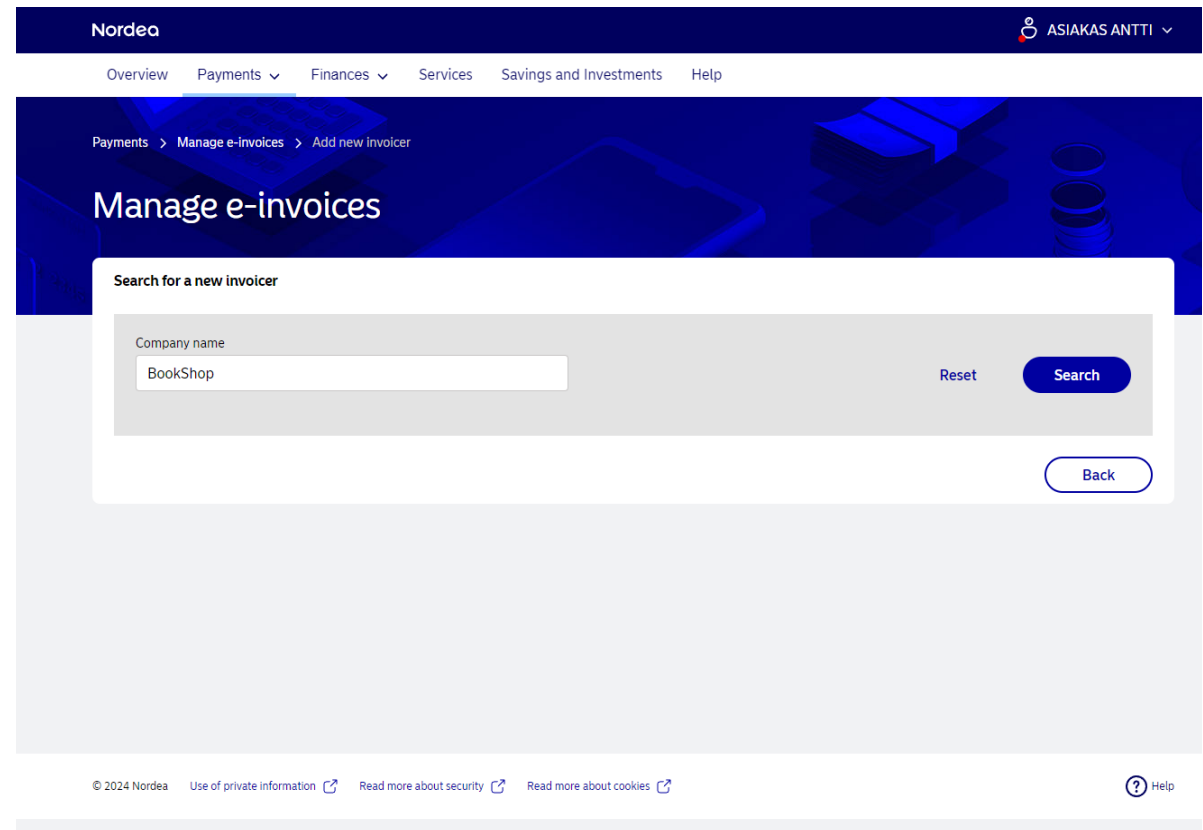
Step 2

Select "Add new invoicer".



Step 3

Enter the Invoicers name and select "Search".



The screenshot displays the Nordea user interface for managing e-invoices. At the top, the Nordea logo is on the left, and the user's name 'ASIAKAS ANTTI' is on the right. A navigation menu includes 'Overview', 'Payments', 'Finances', 'Services', 'Savings and Investments', and 'Help'. The main heading is 'Manage e-invoices', with a breadcrumb trail: 'Payments > Manage e-invoices > Add new invoicer'. A search box titled 'Search for a new invoicer' contains the text 'BookShop'. To the right of the search box are 'Reset' and 'Search' buttons. A 'Back' button is located at the bottom right of the search area. The footer contains copyright information '© 2024 Nordea', links for 'Use of private information', 'Read more about security', and 'Read more about cookies', along with a 'Help' icon.

Step 4

You will be shown a list of invoicer's that match your search.

Find the correct invoicer and then select "Subscribe to e-invoice".

The screenshot shows the Nordea web interface for managing e-invoices. The top navigation bar includes 'Nordea' and 'ASIAKAS ANTTI'. The main menu has 'Overview', 'Payments', 'Finances', 'Services', 'Savings and Investments', and 'Help'. The breadcrumb trail is 'Payments > Manage e-invoices > Add new invoicer'. The page title is 'Manage e-invoices'. A search box is titled 'Search for a new invoicer' and contains the text 'BookShop'. To the right of the search box are 'Reset' and 'Search' buttons. Below the search box is a table with the following content:

Company	Invoice subject	
Bookshop Oy Plc	online order	Subscribe to e-invoice

Below the table, it says '1 invoicers of 1'. There is a 'Back' button at the bottom right of the search results area. At the bottom of the page, there is a footer with copyright information: '© 2024 Nordea', links for 'Use of private information', 'Read more about security', and 'Read more about cookies', and a 'Help' button.

Step 5

Insert the invoice reference number.

Select "accept" to complete the subscription.

The screenshot shows the Nordea website interface for managing e-invoices. The user is logged in as 'ASIAKAS ANTTI'. The navigation menu includes Overview, Payments, Finances, Services, Savings and Investments, and Help. The breadcrumb trail is Payments > Manage e-invoices > Add new invoicer. The main heading is 'Manage e-invoices'. A modal window titled 'Subscribe to a new invoicer' is open, displaying the following details:

Invoicer's details

Name	Bookshop Oy Plc	Official name	BOOKSHOP OY
Address	Kirjakatu 6 00700 Helsinki	Invoice subject	online order

Recipient's details

Name	ASIAKAS ANTTI	Language	Suomi
Address	JUORNAANKYLÖ 05201 RAJAMÄKI	Country	Finland

Identification

Invoicer's instructions
Efter att ha accepterat online beställning skickar vi böckerna inom tre dagar efter beställning

reference	order number
<input type="text"/>	0000000000

Check the above details carefully. The invoicer will receive them along with your reception address.

Cancel Accept

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Thank you for choosing Nordea

If you need any further assistance you can contact us by:



Chat with us

Our virtual assistant, Nova, is always available to answer your questions.



Help tab

In the Netbank and mobile app, you can view our frequently asked questions and more.



Our home page

On [Nordea.fi](https://www.nordea.fi), you can find more information about our products and services.