

Biometric authentication is the verification of your identity by means of a physical trait, such as fingerprint or facial recognition. Enrolment of this functionality is voluntary.

By enrolling this functionality, you can use your fingerprint or other biometric identifier in the Nordea ID app instead of your PIN code. The use of biometric authentication does not restrict the use of your PIN code and some services may still require the use of PIN code.

The biometric authentication in the Nordea ID app cannot be used to identify the user in services offered by a third party.

The biometric authentication is based on technology in your device. Nordea does not have access to or control over the biometric data stored on your device. Your device may support different types of biometric authentication, including fingerprint and facial recognition.

Any biometric identifier stored in the device before enrolling the functionality will have access to use your Nordea ID app. You are obligated to ensure that only your own fingerprint, facial data or other biometric data are stored on your device before enrolment of the biometric authentication functionality in the app. Please ensure that all other biometric identifiers are deleted before enrolling this functionality.

While using facial recognition as an authentication method, you may never surrender the control of the device to any third party in order to protect the customer data and to prevent any misuse. All actions made by using biometric authentication are binding to you as a customer.

If any biometric identifier is added to the device you must enrol the biometric functionality again in the Nordea ID app. Nordea has the right, at any time without a separate notification, to block the use of biometric authentication on any or all devices or on one or more services.

To disable using biometric authentication with this app, do any of the following:

- Deactivate the functionality in the app settings
- Delete the app
- Call Nordea Customer Service

In addition to these terms and conditions, the following will be applied to the use of the biometric authentication in the Nordea ID app:

- General agreement terms and conditions governing services with access codes and
- Instructions on the secure use of access codes.