

Nordea

Liability and security statement

Service description

Contents

General	2
Availability.....	2
Content.....	3
Languages	3
Invoicing of services	3
Liability and security statements retrievable from Netbank	3
Adoption of the service and the required agreements	3
Availability of the service	3
Printing.....	3
Liability and security statements retrievable from file transfer.....	3
Adoption of the service and the required agreements	3
File details	4
Downloading files	4
Printing.....	4
Authorisations	4
Support	4

General

Liability and security statements contain information on the corporate customers' liabilities and security in Nordea Bank Abp, Nordea Finance Finland Ltd and Tukirahoitus Oy.

The liability and security statements can be printed out for financial report notes or for other purposes. The content of debt or liability relationships between the customer and the bank or some other creditor, such as the amount of liability, interests and fees are always primarily determined by a separate agreement or undertaking between the parties.

Availability

The liability and security statements can be downloaded from the Nordea Business for corporate customers and the different file transfer channels and they are also available at branches. Irrespective of the channel, the content of the liability and security statements is the same.

The previous month's statements are available via all channels on the fourth (4th) banking day of the following month. It is possible to print the statements also afterwards from Netbank for a maximum period of 18 months and from file transfer for 4 months.

Nordea

Content

The liability statement contains information on the customer's liabilities on the last banking day of the month. The liabilities are grouped in accordance with the IFRS standard of the EU.

The security statement contains information on pledges and guarantees.

Languages

The services are available in Finnish, Swedish and English.

Invoicing of services

The bank charges the service fees for the services available via the different channels in accordance with its currently valid tariff.

Liability and security statements retrievable from Netbank

Adoption of the service

The customer needs to accept the terms and conditions before they can start using the services.

Availability of the service

The service is normally available 24 hours a day on every day of the week. If the service is temporarily out of use due to service maintenance, update or some other similar reason, the customer can request the customer branch to provide the information.

Printing

The liability or security statement can be printed on paper by clicking the text link "Print entire report" in the top or bottom left corner of the statement. A printing window opens from the printable version.

The automatic retrieval and printing of the statement in one go do not work in older browser versions if the JavaScript functionality has been prevented in the browser settings.

If the retrieval page remains on the display and the values in the calculators do not change, the statement must be retrieved and printed page by page.

The page numbering in the printout follows the page settings in the customer's browser. For further information, go to the browser's Help function.

Nordea

Liability and security statements retrievable from file transfer

Adoption of the service and the required agreements

The customer makes a written agreement on the adoption of the service at a Nordea branch.

File details

The files can be downloaded from the file transfer service. The file IDs for files in HTML format are:

liability statement = HTMVASTEL and
security statement = HTMVAKUEL.

Downloading files

The customer can download the files for a month by entering the last day of the calendar month as the files' date or download all unretrieved files in one go (possible for a maximum of 4 months).

Printing

The customer can print out the information on paper with the help of the software used. The page numbering in the printout follows the page settings in the customer's software.

Authorisations

File transfer checks the customer's authorisation to download files. Requests that are contrary to the agreement or faulty will be rejected and the customer will receive an error notification. The customer determines the user of the service by giving the user the identification data required for using the service. The customer can also authorise a service mediator, such as its accounting firm or another company belonging to the same group, to use the service by determining the service mediator as its mediator in the agreement on payment services.

Support

In error situations or with questions concerning the service, please contact E-Support for Corporate Customers, tel. 0200 67230, local network charge/mobile call charge, service hours on banking days 9.00–17.00, on short banking days (New Year's Eve and Maundy Thursday) 9.00–14.00.