

General terms and conditions of Streamer

Effective as of 1 November 2024.

1 General information and applicability of the terms and conditions

Streamer is a browser-based market information application provided by Millistream Market Data AB ("the other service provider"). These general terms and conditions are applicable when the customer uses the Streamer service.

These terms and conditions are available in Finnish, Swedish and English. If there are differences between the language versions, the Finnish terms and conditions take precedence.

2 Service

The use of Streamer requires that the customer has a valid trading service linked to the Netbank service.

The customer should examine Streamer's functions before using the service. Further information about the service and its content is available at www.nordea.fi/en.

The bank has the right to change the service provider, the service offering, the functions, the content and the availability of Streamer during the contractual relationship.

Streamer, or information received via Streamer, cannot be considered as a solicitation to buy or sell securities. The customer is personally responsible for matters affecting their decision-making and for obtaining information.

3 Service fees

The bank charges the service fees related to Streamer from the default payment account set in Nordea Netbank once a month as of the date on which the agreement was concluded.

The customer is responsible for ensuring that there are sufficient funds in the default payment account set in Nordea Netbank to cover the service fees and other costs. If the bank has to pay charges to the other service provider on the customer's behalf, the bank is entitled to charge these costs from the customer, in addition to the service fees charged for Streamer, using the aforementioned default payment account in Nordea Netbank or demand their immediate payment.

4 The bank's and the other service provider's liability

Streamer is a service provided by the other service provider, which the bank offers and delivers to the customer as is and without obligation.

To be able to use the service, the customer accepts that Nordea has the right to disclose the customer's email address to the other service provider that participates in providing the service. The other service provider stores the customer's email address in the other service provider's own system, and the other service provider's data security rules are applied to the storage and use of the customer's email address.

The bank is not responsible for the completeness and correctness of the market information in Streamer or for its continuous availability. The bank is not liable for any consequences caused by errors or delays in the information.

The bank is not liable for any obstructions in data communication systems, for any overloading of telecommunication networks or for any similar problems restricting the use of Streamer.

There may be breaks in the availability of market information if changes occur in the delivery of information or in the stock exchanges transmitting market information, if the service provided by these stock exchanges ends or if there are technical disturbances or errors in the services of the bank or the aforementioned stock exchanges. Nordea is not liable for any damage caused by such breaks.

5 Amendments to the agreement terms and conditions

The bank has the right to amend these terms and conditions.

The bank will inform the customer in writing or in a message in the Netbank service of any amendments that will increase the customer's obligations or reduce the customer's rights. The amendments will become effective no earlier than at the beginning of the calendar month immediately following the date on which thirty (30) calendar days have passed from the bank sending the notification or publishing it in the Netbank service.

The agreement is considered valid in the amended form unless terminated by the customer at least five (5) banking days before the amendments become effective.

The bank will inform the customer of any changes in prices by publishing them in its tariff, which is available at www.nordea.fi/en.

6 Entry into force, validity and termination of the agreement

The agreement on Streamer becomes effective when the bank accepts the customer's application. The agreement is valid until further notice unless otherwise agreed on.

The customer is entitled to terminate the agreement in writing, effective immediately, without a period of notice. The bank reserves a reasonable time for closing the service.

The bank has the right to terminate the agreement with thirty (30) calendar days' notice. The notice of termination will be delivered to the customer as a message in the Netbank service or in writing. In addition, the bank is entitled to give notice on Streamer, effective immediately, if:

- the customer has no valid trading service, or
- the other service provider gives notice on or otherwise terminates the agreement it has concluded with the bank on providing the service.