

Nordea

Your guide to your new Nordea Debit

– keeping everyday spending easy



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We're delighted to present to you your new Nordea Debit – designed for easy and safe shopping wherever you are.

You can use your card in-store, at ATMs, online and abroad, so wherever you are in the world, your card is an easy, secure and convenient means for making your everyday purchases.

Take look at the features of your new Nordea Debit.

Simple, safe & secure, always

Whether you are shopping in-store, online or abroad:

- Safe and secure, always – with both contactless and Chip and PIN transactions.
- Shop online with confidence by using authenticated merchants' websites. You can identify these merchants from the Visa Secure logo.
- When making online purchases using your card, you are often asked to confirm them. The easiest way to confirm your purchases is with the Nordea ID app (previously known as the Nordea Codes app).
- Take control over where your card can be used by disabling online usage, changing the security limits and restricting the geographical area.

Tap and pay in 3 simple steps

Easy contactless payments

1. When the cashier registers your purchase and asks for payment, hold your card or smart device close to the payment terminal.
2. The payment terminal will inform you of an authorised purchase with an audio and light signal. You do not need to key in your PIN.
3. You will get a receipt for your purchase as usual.

For extra security, you may occasionally be asked to insert your card and enter your PIN.

Smart devices – the latest way to pay

You can pay with your favourite device by simply linking your new card to your payment app, such as Apple Pay, Google Pay, Fitbit Pay or Garmin Pay. You can also make purchases over 50 euros by using your smart device.

If you are already using Apple Pay or Google Pay, remember to add the details of your new card to your payment app.

If you want to start using a payment app, we have put together instructions for you on our website at nordea.fi/mobilepayments.



Using your card abroad

You can use your Nordea Debit abroad just as you can in Finland. Contactless payments are accepted anywhere you see the contactless symbol. The limit of €50 may vary by location.

- In many countries, the retailer or ATM provider may offer you the option of paying in euros or the local currency. We recommend you always pay in the local currency, as the exchange rate offered may not be the best available.
- Take control over where your card can be used. We recommend that you set Finland as your card usage area and change these settings for the duration of your trips.
- You can set the geographical restrictions easily in Netbank or Nordea Mobile.

Lost and stolen cards

Think you've lost your physical card or your payment device? Inform us by calling our 24/7 blocking service at 020 333 or block your card in Nordea Mobile. If you close the card permanently, you will automatically receive a new card.

Contact us

For further information regarding your new card and what it means for you, please visit our website nordea.fi or call our helpful team at 0200 70 000.